BERKSHIRE VILLAGE
HOA SURVEY Results

Thank you for everyone that participated in the Berkshire 2013 Survey. We sent out the survey in February to homeowners, renters and property owners. Out of 99 surveys that were sent, 35 surveys were returned. Most of the responders were long time Berkshire residents. The survey did let us know about preferences in communication, planning for events, and setting future goals. Results also reinforced long time notions toward dues, covenant enforcement, and general participation. We also learned how to generate more direct and focused questions for future surveys. The HOA will use this information to adapt policies and create events to reflect the preferences of the neighborhood. – HOA BOARD

GENERAL QUESTIONS

1. How long have you lived in the neighborhood?
   15 out 35 respondents had lived in Berkshire more than 8 years, but were not the original owner
   9 respondents were original owners
   The remaining few lived in Berkshire under 8 years
   So 24 of 35 respondents have lived in Berkshire over 8 years

2. What is your current status?
   Nearly all respondents were owners and resided in Berkshire

3. How did you learn about the Berkshire HOA?
   Most respondents heard about the HOA through a Realtor or from the HOA directly.
   A few found out about the HOA at closing or through their realtor.
   No one heard about the HOA via their neighbor.

4. What do you think is the main purpose of an HOA?
   #1 Preserve property values
   #2 Enforce protective covenants
   #3 Encourage neighborhood harmony
   #4 Organize neighborhood social activities

5. Have you ever been to an HOA Annual Meeting?
   24 responded Yes
   8 responded No

6. Have you ever been to an HOA Board of Directors Meeting?
   50% of respondents had been to a Board of Director meeting

7. Do you know that there is an Architectural Control Committee (ACC)?
   Nearly all responded yes

8. Do you know what kind of work on your house or property needs submitted for review and approval by the Architectural Control Committee (ACC)?
   Nearly all said yes.

9. Do you know about the Berkshire Covenants and what it contains?
   Mostly all respondents claimed they knew what the Covenants contained.

10. What are your thoughts on the current level of Covenant and Architectural enforcement?
    A majority said Just Right
    A few said Too Little
    A couple responded too much or not sure

11. Currently, 2013 annual dues are $25. Is this the right amount?
    The overwhelming majority said Yes
    The remaining responses were split between no dues, raise dues or why are there dues?

12. All homes within Berkshire are part of the HOA, but dues are currently voluntary. What are your thoughts?
    Majority responded Yes, leave it as is.
    A few said dues should be mandatory.
    Remainder was split between having no dues or match dues to goals.
COMMUNICATION & PARTICIPATION
1. What is your opinion on the current level of communication by the HOA?
   Overwhelming majority stated it was just right
   A few said not enough, one said too much

2. Do you use the Berkshire HOA Website, http://berkshirevillagehoa.com for HOA information?
   Most responded Very Rarely
   A few said Not at all or I did not know there is a Website
   A couple said Yes, frequently

3. I would like more information on: (please check all that apply)
   #1 No Response
   #2 Community Events
   #3 HOA Meetings
   #4 HOA, ACC, Covenant Documents / Structure
   #5 ACC Meetings
   #6 Other – i.e. Regatta Plaza, Community

4. How would you like to receive information from the HOA in the future?
   #1 Flyer on my door
   #2 Direct E-Mail
   #3 Newsletters
   #4 Using the Website
   #5 Blog or Community Email
   #6 Direct Mail

NEIGHBORHOOD SAFETY & SECURITY
1. What are your major concerns about safety in Berkshire?
   #1 Burglary / Theft
   #2 Traffic / Speeding
   #3 Child Safety
   #4 Vandalism
   #5 Solicitation

COMMUNITY BUILDING & SOCIAL ACTIVITIES
1. What kinds of community activities would you enjoy participating in?
   #1 Summer block parties and picnics
   #2 Neighborhood Directory
   #3 Community garage sale
   #4 Holiday parties
   #4 Progressive dinners
   #5 Holiday decorating of the Berkshire sign
   #5 Adult oriented activities
   #5 Family oriented activities
   #5 I do not wish to participate in community events
   #6 Spring/Fall plant/vegetable exchange
   #7 Neighborhood cookie exchange

NEIGHBORHOOD SATISFACTION
1. What do you like best about living here?
   #1 Great Location
   #2 Good Neighbors
   #3 Quiet Neighborhood
   #4 Neighbors Friendly and Helpful
   #5 Architecture

2. What would improve the experience of living in Berkshire Village for you?
   Majority had no response. All other responses had just 1 or 2 people.
   Some of them were: Speed bumps, color pallet, pool, walking paths, less traffic, more opportunities to meet, more safety, more participation, harmony, more enforcement.

3. Are there any other thoughts you would like to share?
   Most had no comment. A few gave a positive response to the work being done by the HOA.
   A few other responses were: Form welcoming committee, be more proactive with renters, encourage neighbors to resolve issues, have fines for violations, avoid bickering and fighting.

COMMUNITY BUILDING: PARTICIPATE! PITCH IN!
A few respondents were interested in developing a welcome committee for new neighbors.
A few residents were interested in the Neighborhood watch group.